



MARCH 2021

THANK YOU TO OUR CORPORATE PARTNERS

Altek Electronics, Inc. AssuredPartners Northeast AT&T BantamWesson Energy BD Borghesi Building & **Engineering Co.** Brooks, Todd & McNeil Insurance Charlotte Hungerford Hospital Conquest **Cook Funeral Home** Dalev Moving & Storage, Inc **Dymax Corporation** Eastside Electric, Inc. FM 97.3WZBG FuelCell Energy, Inc. **Innovative Health Concepts Litchfield Bancorp** National Iron Bank Northwest Community Bank **Nuvance Health** Sharon Hospital **O&G Industries, Inc. The Register Citizen Republican-American Resource Development** Associates TD Bank **Thomaston Savings Bank Torrington Savings Bank Union Savings Bank**

Dear Chamber Member,

As we embark on this New Year, reimagining, rebuilding and recharging, I am reminded of the words of Stephen R. Covey that inspire us "full of hope and intelligence, resilient by nature, boundless in the potential to service the common good."



There is no doubt we have survived the most challenging year of our lifetime. We have been blessed with the leadership and support of Corporate Partners, Premier Members, Presidents of large companies and institutions, owners of small and large businesses, Board members, a dedicated staff and you, our loyal, hardworking members.

We have Zoomed and met virtually to remain linked to all committees, leads and peer groups, and collaborators; shared resources and guidance to the many requests for assistance; scheduled webinars; and planned and initiated our special events including the Annual Meeting, WOW! Forum, Economic Forecast and Celebration of Success. With the help of our business partners, we ended the year on a high note with the 25 Days of Hope for the Holidays contest that drew 6300 entries.

Our serious reflections dwelt on our journey since 1901 to how we managed during COVID-19. It is good news that we are in a sound fiscal position. We researched the potential steps we must take to bring all of us successfully into the future that encompasses a virtual, remote, Zoom way of life. We focused on you to determine how best we can serve as a resource to help our business community thrive.

With your interests in mind, we made a very important decision to better implement the investment in owning our suite to putting it on the market. This will enable us to focus on you by initiating and enhancing new programs. Since we are a Regional Chamber covering twenty-one towns, this is noted in our deliberations. A number of suitable locations are being considered. If you have any questions, ideas or know of a buyer, please call us immediately.

Together we can accomplish so much that individually might not be possible. We must reimagine, rebuild and recharge for the years ahead. Thank you for this opportunity to serve you.

Sincerely,

JoAnn Ryan President & CEO Carolyn Morrison Chairwoman of the Board of Directors

JoAnn Ryan is President & CEO of the NW CT Chamber of Commerce. You can reach her by email: joann@nwctchamberofcommerce.org or phone: 860-482-6586

Upcoming CHAMBER ZOOM EVENTS

March 2 S	Small Business Council Meeting – 8 AM	March 16	Virtual Job Fair – 10 AM-1 PM
March 3 W	WOW Advisory Committee Meeting – 8:30 AM	March 16	Virtual Connecticut Business Day –
March 4 N	Membership Committee Meeting – 8 AM		8:30am - 11:00am
March 5 N	Manufacturers' Coalition – 8 AM	March 17	Health Council Meeting – 8 AM
March 8 L	Leads I – 12 Noon	March 17	Business After Hours – 5-6 PM
March 10 L	Leads II – 8 AM	March 18	Restaurant & Retail Peer Group – 10 AM
March 11 C	Government Relations Committee Meeting –	March 22	Leads I – 12 Noon
8	BAM	March 23	Business with Breakfast – 8 AM
March 11 L	Leads III – 9 AM	March 24	Leads II – 8 AM
March 16 Ir	nsurance Committee Meeting – 8 AM	March 25	Board of Directors Meeting – 8 AM

Save the Date

Annual Meeting & Hall of Fame Induction – Virtual Thursday, April 29th, 12 noon Keynote: Governor Ned Lamont

Celebration of Success – Virtual Wednesday, June 30th, 12 noon WOW Forum – Hybrid Friday, October 1st, 8 AM | The Warner Theatre

25 Days of Hope for the Holidays FM 97.3 WZBG and the Chamber December

We've Got Business Banking

Let Torrington Savings Bank help you find the best banking solutions for your business.

- ✓ Checking
- ✓ Small Business & Commercial Lending
- ✓ Savings
- Cash Management Services
- ✓ Online Banking ✓ Business Mobile Deposit

🚘 Learn More at: www.TorringtonSavings.Bank/Business



(860) 496-2152 TorringtonSavings.Bank



March 16 • 10 am-1 pm https://portal.premiervirtual.com/event/registercompany/5801-virtual-fair

BE A PART OF OUR VIRTUAL CAREER FAIR!



Powered by:



Virtual career fairs are a great way to continue hiring during the COVID-19 crisis and should be a part of any talent acquisition team's recruiting tools.

Virtual career fairs offer a unique way to attract and engage talent at a low cost.

As an employer at one of our events you can:

- Live Video and/or Text Chat that follows attendees
- Downloadable reports in real-time
- Customizable booths designs, jobs, and links
- Immediate Access to Resumes of job seekers and visitors of your booth
- Create your permanent profile in minutes



Sponsored by:

NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD PREST JOB | NEXT JOB | BEST JOB



Contact: **Lauren Zordan** VP Programs & Events NW CT Chamber of Commerce 860-482-6586 Lauren@nwctchamberofcommerce.org





HARTFORD HEALTHCARE COVID-19 VACCINE AND TESTING HOURS OF OPERATION CHANGES EFFECTIVE MARCH 1, 2021

(TORRINGTON, CT) Hartford HealthCare (HHC) and Charlotte Hungerford Hospital (CHH) have announced the following updates effective March 1st, 2021. Information and hours are subject to change. Please visit <u>www.charlottehungerford.org</u> for the latest updates.

Hartford Healthcare Vaccination Center 153 South Main Street, Torrington, CT

NEW Hours of Operation:

Mon, Thurs, Fri, Sat - 8:00am to 4;00pm Tues, Wed - 10:30am to 6:30pm Sun - (CLOSED)

For you safety, all vaccinations are by appointment only. Walk-in appointments are NOT available.

Connecticut is currently vaccinating the public against the virus and beginning March 1st expanding its guidelines of who can receive the vaccine to include healthcare personnel, long-term care facility residents, medical first responders, people 55 years of age and older, and educators and childcare providers. Hartford Healthcare has vaccinated over 80,000 people in Connecticut with over 130,000 first and second doses administered to date.

To schedule an appointment, if you have a MyCharPLUS account already, simply log-in, go to "Visits" or "Appointments" and choose a Hartford HealthCare vaccine clinic location. If you do NOT have a MyChartPLUS account, you can set one up on the <u>MyChartPLUS.org</u> website. After scheduling your appointment, please ECHECK-IN prior to your arrival. This will make sure we have all your information, and that you are providing consent to get the vaccine. If you have questions or issues scheduling your vaccine in MyChartPLUS, please call the MyChart support line at 860.972.4993.

I you need help making an appointment or prefer o schedule your appointment by phone, call the Hartford HealthCare Access Center a 860.827.7690 or toll-free at 833.943.5721. For the mos up- to-date information and scheduling help visit-Hartfordhealthcare.org/vaccine.

Hartford HealthCare Testing Center 211 High Street, Torrington, CT

NEW Hours of Operation: Mon through Fri - 8:00am to 4:00pm Sat - 8:00am to Noon Sun - (CLOSED)

CONTACT: Brian Mattiello, 860-496-6789 Brianmattiello@hhchealth.org

CORPORATE PARTNERS

Nuvance Health

COVID-19 UPDATE: SHARON HOSPITAL VISITATION CHANGES EFFECTIVE 3/2/2021

SHARON, Conn. — Due to a decline of COVID-19 in the community, Sharon Hospital, part of Nuvance Health, will begin limited visitation for inpatients, effective Tuesday, March 2, 2021.

Inpatients without suspected or confirmed COVID-19 disease are allowed one support person per day for up to four hours. Visitors must remain in the patient's room for the entire visit and follow the hospital's personal protective equipment guidelines. Daily visitation hours are from 2 to 6 p.m.

"The impact of family and patient separation has been top of mind throughout the pandemic — visitors play a key role in the healing process," said Dr. Mark Hirko, president of the hospital. "In support of this safe reintroduction, we urge the region to remain vigilant and wear a mask, limit group gatherings with non-household members, wash your hands often, and stay home if you're not feeling well."

Visitation remains restricted in the emergency department and for patients with suspected or confirmed COVID-19, unless the patient is under age 21, a maternity patient or if extenuating circumstances apply. Please review the full visitation policy at <u>https://patients.healthquest.org/covid-19-updates</u>.

Nuvance Health will continue to reevaluate its visitation policy as conditions evolve. Please visit <u>nuvancehealth.org/</u> <u>coronavirus</u> for the latest updates about COVID-19, or find Sharon Hospital on social media @SharonHospital.

Information about COVID-19 testing throughout Connecticut can be found here: <u>https://portal.ct.gov/</u> <u>Coronavirus/Covid-19-Knowledge-Base/COVID-19-</u> <u>Testing</u>

CONTACTS Marina Ballantine, Public and Community Affairs Associate (845) 554 1734 | Marina.Ballantine@nuvancehealth.org

Corporate PARTNERS

Altek Electronics, Inc. AssuredPartners Northeast AT&T BantamWesson Energy BD Borghesi Building & Engineering Co. Brooks, Todd & McNeil Insurance **Charlotte Hungerford Hospital** Conquest **Cook Funeral Home** Daley Moving & Storage, Inc **Dymax** Corporation Eastside Electric, Inc. **FM 97.3WZBG** FuelCell Energy, Inc. **Innovative Health Concepts** Litchfield Bancorp National Iron Bank Northwest Community Bank **Nuvance Health** Sharon Hospital O&G Industries, Inc. The Register Citizen **Republican-American Resource Development Associates TD Bank Thomaston Savings Bank Torrington Savings Bank Union Savings Bank**

Chamber **MEMBERS**

EXCITING CIT NEWS

Chamber Insurance Trust is pleased to offer a new FREE program to employees of our member companies. In conjunction with the Community Care Prescription Drug Discount, CIT will be providing drug discount cards to all Chamber members as an additional membership benefit. This is not insurance, no premiums, no activation, no exclusions.

No personal info is required to use the card and as soon as we receive them, you will be notified. You then simply present the card to your pharmacist at your next visit.

- No cost for the card and no age requirement
- Card never expires
- A discount can be used for Pet Medications
- Can be used for Diabetic Supplies, Smoking Cessation products, Durable Medical Equipment with a prescription

CIT is working in collaboration with PBI Rx. For drug pricing and pharmacy locations, visit: www.CapRxProgram.org/CIT



WARNER THEATRE'S 9TH ANNUAL INTERNATIONAL PLAYWRIGHTS FESTIVAL

RELATIVITY & ME

by Len Cuthbert (Ontario, Canada) Directed by Isabel Carrington **Streaming March 12-25, 2021**

TORRINGTON, CT – The Warner Theatre will present the tenth installation of the 9th Annual International Playwrights Festival - RELATIVITY & ME by Len Cuthbert (Ontario, Canada) - from the Warner's Nancy Marine Studio Theatre beginning Friday, March 12 at 7:00 pm. In response to the Covid-19 pandemic, the International Playwrights Festival will be a virtual event – each production will be recorded in the Warner's Nancy Marine Studio Theatre over a period of several weeks and then streamed via YouTube and Facebook every other Friday until April.

The mission of the International Playwrights Festival is to recognize the work of emerging and established playwrights and to build a link between the playwrights, the theatre community and our audiences. The festival is a celebration of new works by playwrights from across the country and around the globe. For the ninth year, 150 plays were accepted for consideration from across the United States and as far away as China and New Zealand.

Each production will be available to view online for a period of two weeks before being taken down. There is no fee to watch but donations are always accepted. This virtual festival is made possible with a generous donation from The Marine Family and Thomaston Savings Bank.

Streaming for RELATIVITY & ME will begin Friday, March 12, 2021 at 7:00 pm and be available online until Thursday, March 25, 2021 at 11:59 pm. The production is directed by Isabel Carrington and features Katie Brunetto and Emily Creighton. Original music by James P. Luurtsema and videography by Jeffrey B. Schlichter.

ABOUT RELATIVITY & ME by Len Cuthbert:

In a subway station, a young mother meets her great grandmother for the first time.

ABOUT LEN CUTHBERT: Len is the founding director of Fridge Door Live Theatre Company. His plays have found the stage in Canada, US & Europe. Reunited Shorts, his collection of 6 short diverse plays about reunions received great reviews at the 2019 London Fringe Festival and was published by Dramatic Publishing in 2020. www.LenCuthbert.com

The remaining streaming schedule for the winning playwrights:

MOTHERHOOD by Lawrence Aronovitch, Ontario, Canada (3/26-4/8) SAUL by Colleen O'Doherty, NE (4/9-4/22)

Virtual programming at the Warner Theatre is made possible by The Marine Family, Thomaston Savings Bank and the CT Office of the Arts.

Chamber **MEMBERS**

NORTHWESTERN OFFERS NEW NORMAL BUSINESS CLASSES FOR SPRING

WINSTED – Northwestern Connecticut Community College will continue to offer a number of unique classes this spring geared to help navigate the new normal of today's workplace brought on by the pandemic.



"We are excited to continue with

some of the popular classes we presented last fall, as well as offer some new courses that I'm sure will have great appeal," said Jane Williams, NCCC's Workforce Development Director. "All of the workshops presented continue to help address the needs of businesses and individuals with motivational and interactive, as well as practical, on-line training. With a wide range of subject matter; there is something for everyone," she said.

Spring New Normal courses include classes in communication skill building, supervisory skill building, how to thrive while teleworking, understanding virtual presentations, women in leadership, and emotional intelligence workshops that address the value of mindfulness and how to reduce anxiety. New courses being offered for the spring workshops include a threesession course titled: Retirement – Getting Ready for What's Ahead, as well as time management skills training.

All classes are offered through the Northwestern Workforce Developing and Continuing Education office and will be conducted online with short-term and flexible scheduling. Classes are scheduled throughout the spring - March through June - and programs can also be customized to meet the exact needs of a company.

"As we try to get back to normal in the coming months, Northwestern is excited to present additional New Normal training opportunities to meet the needs of our area businesses and the community," said Williams.

For a complete listing, go to The New Normal on the Northwestern Business and Industry website at <u>www.</u> <u>nwcc.edu/continuing-education/business-industry-</u> <u>services</u>. For more information or to talk about a customized program that exactly meets your company's needs, email Gary Carra at <u>gcarra@asnuntuck.edu</u>.

STEVEN J. BRANDFIELD JOINS SALISBURY TRUST WEALTH ADVISORY SERVICES AS SENIOR WEALTH DIRECTOR

LAKEVILLE, CT– Salisbury Bank is pleased to announce that Steve Brandfield has joined the Bank as Senior Wealth Director. In this position, Steve will originate and coordinate new business for the Salisbury Trust Wealth Advisory Division.



Steve joined Salisbury Trust Wealth Advisory Services from

Capital Group in New York, with prior years at Fiduciary Trust International, Glenmede Trust and Bessemer Trust. In addition to his over 30 years of wealth management experience, Steve has been an active member of our community having lived in Litchfield County for over 18 years.



SALISBURY TRUST WEALTH ADVISORY SERVICES

A Division of Salisbury Bank and Trust Company

"We are pleased to welcome Steve as our Senior Wealth Director," said Steve Essex, Executive Vice President. "He brings a tremendous amount of valued experience from his prior roles in trust and wealth advisory. He is a great fit with our group since like many of the new residents in our area, he is personally familiar with the transition happening from the Manhattan area to the Hudson Valley, Litchfield County and the Berkshires. Steve maintains his connections to both regions and we look forward to his focused involvement in the development and growth of our client services."

Steve earned a Bachelor of Arts in English Literature from Columbia University and his Masters of Business Administration from the University of Chicago. He currently splits his time between residences in Cornwall, Connecticut and New York City.

News and **NOTES**

Dear Friends,

I want to thank the Five Points board, staff, Launchpad artists and volunteers for their extraordinary efforts in bringing the joy, hope and comfort of the arts to our diverse community throughout these most difficult of times.





Five Points remains committed to safely presenting outstanding regional national and international exhibitions in downtown Torrington, and we look forward to opening the new Five Points Arts Center on University Drive as the pandemic permits. The Center is planned as a dynamic hub for cutting edge artistic exploration as well as a welcoming facility for community members of all ages. The combination of Five Points Downtown and the Five Points Art Center is unique in scope and ambition and has attracted tremendous interest from artists, community leaders and art lovers alike.

I am humbled to be part of an organization committed to supporting the revitalization of Torrington as an arts district through meaningful partnerships with universities, corporate sponsors, foundations, businesses, arts organizations and individuals across the United States.

All of us at Five Points wish you and your's health and happiness as we move toward the light of spring and the hope for a better world.

Sincerely,

Judith McElhone Founder and Executive Director Five Points Center for the Visual Arts



"The Seuss, The Whole Seuss, And Nothing But The Seuss."

From the desk of JoAnn Ryan,

In celebration of Dr. Seuss' 117th birthday week, here are some of my favorite excerpts from his works related to our Chamber activities, especially because his style illustrates optimism! And do we ever need that during this challenging pandemic!

"One fish two fish red fish blue fish"- "From near to far from here to there, funny things are everywhere...Today is gone. Today was fun. Tomorrow is another one."

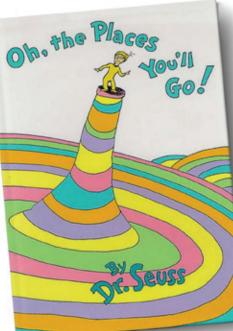
> Think about the challenges we face in an uncertain economy with major budgetary decisions facing our state and nation. Buttomorrow is a new day and we must work together to tackle the issues and make some hard choices. We are grateful to those

who will join us virtually on March 16th for Connecticut Business Day. Our strong voices will be heard. There is

> work to be done so stay in touch!

"Green Eggs and Ham" – "I am Sam... Sam I am...Sam! If you will let me be, I will try them. You will see...Say! I like green eggs and ham! I do! I like them, Sam-I-am!"

Think about some of the roadblocks. During this last year, we have witnessed your



courage to step out of the box and so some things differently. Check out our website: <u>www.</u> <u>nwctchamberofcommerce.org</u> for the upcoming meetings and events. You'll be sure to see that our programs and initiatives are addressing major issues and taking into account the different options we must evaluate to find solutions.

> "Oh, the Thinks you can think!" – "Oh the THINKS you can think up if only you try! Think! Think and wonder. Wonder and think...There are so many THINKS a thinker can think!

Think of the future with

COVID-19 in check. Who would have imagined a pandemic the likes of which we have not seen in our lifetimes? Our gratitude and appreciation to all of the first responders, caregivers, medical staff, creators of the vaccine, educators, and businesses who are maintaining a level of optimism that we will get through COVID-19.

"Oh, the Places You'll Go! You're off to Great Places! You're off and away!... You have brains in your head. You have feet in your shoes. Wherever you go, you will top all the rest... Today is your day!" Think of the "places" you'll go with the Chamber. Zoom along with us!

JoAnn Ryan is President & CEO of the NW CT Chamber of Commerce. You can reach her by email: joann@nwctchamberofcommerce.org or phone: 860-482-6586

9



Upcoming CHAMBER ZOOM EVENTS

- March 2 Small Business Council Meeting 8 AM
- March 3 WOW Advisory Committee Meeting 8:30 AM
- March 4 Membership Committee Meeting 8 AM
- March 5 Manufacturers' Coalition 8 AM
- March 8 Leads I 12 Noon
- March 10 Leads II 8 AM
- March 11 Government Relations Committee Meeting 8 AM
- March 11 Leads III 9 AM
- March 16 Insurance Committee Meeting 8 AM

Save the Date

Annual Meeting & Hall of Fame Induction – Virtual Thursday, April 29th, 12 noon Keynote: Governor Ned Lamont

Celebration of Success – Virtual Wednesday, June 30th, 12 noon March 16 Virtual Job Fair – 10 AM-1 PM
March 16 Virtual Connecticut Business Day – 8:30am - 11:00am
March 17 Health Council Meeting – 8 AM
March 17 Business After Hours – 5-6 PM
March 18 Restaurant & Retail Peer Group – 10 AM
March 22 Leads I – 12 Noon
March 23 Business with Breakfast – 8 AM
March 24 Leads II – 8 AM
March 25 Board of Directors Meeting – 8 AM

WOW Forum – Hybrid Friday, October 1st, 8 AM | The Warner Theatre

25 Days of Hope for the Holidays FM 97.3 WZBG and the Chamber December